








Workplace Harassment Complaint Process Flow-chart

This flow-chart provides an overview of major steps in the workplace harassment complaint process. Persons seeking further information regarding the complaint process are advised to refer to Workplace Harassment Prevention Administrative Procedure.

THE COMPLAINANT IS FREE TO DISCONTINUE A COMPLAINT AT ANY TIME.

INCIDENT 	<ul style="list-style-type: none"> • A person engages in a course of vexatious comment or conduct against a worker in their workplace that is known or ought reasonably to be known to be unwelcome.
PRE-STEP SPEAK UP *This step is optional 	<ul style="list-style-type: none"> • Bring the matter to the attention of the alleged harasser. Inform them that the behavior is unwelcome and must stop immediately. Document the event details and the communication. Consult with union/association representation. Consider utilizing the Joint Protocol for Enhancing Positive Relationships in the Workplace.
COMPLAINT DOCUMENTATION AND NOTIFICATION 	<ul style="list-style-type: none"> • File a written complaint outlining the particulars of the allegation and the initial attempted resolutions. • The complaint is recorded on the Workplace Harassment Complaint Form and is submitted to the Superintendent of Schools/Human Resource Services. • The Superintendent of Schools/Human Resource Services may refer a complaint to the appropriate supervisor and the parties. • The Superintendent of Schools/Human Resource Services will provide copies to the complainant, respondent, and their supervisory officer(s).
THRESHOLD ASSESSMENT 	<ul style="list-style-type: none"> • The Superintendent of Schools/Human Resource Services or designate will conduct a Threshold Assessment to ensure that the alleged conduct, if proven, would meet the definition of workplace harassment.
INVESTIGATION 	<ul style="list-style-type: none"> • An investigator(s) will be assigned. An investigation of the complainant's allegations will be completed. • The respondent will be given an opportunity to respond to the allegations. • Interviews will be conducted and conclusions will be drawn based on the balance of probabilities.
REPORT AND CONCLUSION 	<ul style="list-style-type: none"> • A written summary of the findings and conclusions will be provided to the complainant and the respondent. They will be given an opportunity to respond. • Appropriate actions will be taken to resolve the issue.

APPENDIX C
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REVIEW 	<p>If within ten working days of the final decision a complainant or respondent to a complaint has grounds for review, a reviewer will be appointed by the Director of Education.</p> <ul style="list-style-type: none">• The findings of the review will be reported to the Director of Education who will affirm or amend the final decision or require that a new investigation be undertaken.
MEDIATED RESOLUTION	<ul style="list-style-type: none">• At any time during the complaint investigation, and at the agreement of both the complainant and respondent, the Board will provide a suitable mediator to attempt to resolve the concerns.• Any investigation into the allegations will be held in abeyance while mediation is ongoing. Mediation is voluntary and the complainant or respondent may choose to withdraw at any time.